

## Dear Customer

As part of our ongoing Quality Assurance Program and in an effort to improve our services we would appreciate your feedback on your moving experience. Please take a few minutes to answer the survey below. Your feedback will help us to provide outstanding service to our valued customers.

- 1. How would you rate the moving team who delivered your items? Excellent (3) Needs Intergyements
- 2. Were you contacted on the day before delivery to notify you of the arrival time?
- 3. Did they arrive on time?
- 4. How would you rate the drivers appearance?
- Excellent 5
- 5. Was the driver helpful, courteous and professional?
- 6. Would you recommend our service to a friend?

Comments

our Name: Sayoth	Driver's Name:	AVI
order#: 5VIIS4	Date of Delivery	Jan 10

Thank you for taking the time to complete this survey and for helping us to make Nationwide Van