

NATIONWIDE VAN LINES, INC.

5450 S. State Rd. 7 #339
Davie, FL 33314

ICC MC 411765 • DOT 974289

Office: 1-800-310-0056 • Fax: 1-954-686-1977

Dear Customer,

As part of our ongoing Quality Assurance Program and in an effort to improve our services we would appreciate your feedback on your moving experience. Please take a few minutes to answer the survey below. Your feedback will help us to provide outstanding service to our valued customers.

1. How would you rate the moving team who delivered your items?

Excellent 4 3 2 1 Needs Improvement

2. Were you contacted on the day before delivery to notify you of the arrival time?

Yes No

3. Did they arrive on time?

Yes No

4. How would you rate the driver's appearance?

Excellent 4 3 2 1 Needs Improvement

5. Was the driver helpful, courteous and professional?

Yes No

6. Would you recommend our service to a friend?

Yes No

Comments: Very helpful and professional

Van Name: ELENA R. by N/A.

Order # 15466

Driver's Name: BY

Date of Delivery: 12/22/07

Thank you for taking the time to complete this survey and for helping us to make Nationwide Van Lines the best moving company it can be.