

Dear Customer,

As part of our ongoing Quality Assurance Program and in an effort to improve our services we would appreciate your feedback on your moving experience.

Pleases take a few minutes to answer the survey below. Your feedback will help us to provide

outstanding service to our valued customers.

1. How would you rate the moving team who delivered your items?

Excellent (5) 4 3 2 1 Needs Improvements

2. Were you contacted on the day before delivery to notify you of the arrival time?

3. Did they arrive on time?

. ...

(Yes) No

How would you rate the drivers appearance?

Excellent 5 4 3 2 1

Was the driver helpful, courteous and professional?

(ves No

No Would you recommend our service to a friend?

Would you recommend our service to a frien

Comments

Your Name: Chisten Riggs Order #: 329135

Driver's Name: Avi+ Marcelo

Date of Delivery: 114/09

Thank you for taking the time to complete this survey and for helping us to make Nationwide Van Lines, Inc the best moving company it can be.