

ICC MC 411705 * DOT 976593 ffice: 1-809-310-0056 * Fax: 1-954-585-397

Dear Customer.

As part of our ongoing Quality Assurance Program and in an effort to improve our services we would armeriate your feedback on your moving experience. Please take a few minutes to answer the survey below. Your feedback will help us to provide outstanding service to our valued customers.

- 1. How would you rate the moving team who delivered your items?
- 2. Were you contacted on the day before delivery to notify you of the arrival time?
- 3. Did they arrive on time?
- 4. How would you rate the drivers appearance? Needs Improvements
- Was the driver helpful, courteous and professional?
- Would you recommend our service to a friend?

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Order #: 304 4

Thank you for taking the time to complete this survey and for helping us to make Nationwide Van Lines. Inc the best moving company it can be.