NATIONWIDE VAN LINES, INC. 5450 S. State Rd. 7 #39

ICC MC 411705 * DOT 976593 Office: 1-800-310-4056 * Fax: 1-954-585-397 Other (-809-310-9096 - Fast 1-7-9-9383-377

As part of our ongoing Quality Assurance Program and in an effort to improve our services we would appreciate your feedback on your moving experience. Please take a few minutes to answer the survey below. Your feedback will help us to provide outstanding service to our valued customers.

- 1. How would you rate the moving team who delivered your items?
- 2. Were you contacted on the day before delivery to notify you of the arrival time?
 - Ves
- 3. Did they arrive on time?
- Yes
- Needs Improvements
- 4. How would you rate the drivers appearance? 5. Was the driver helpful, courteous and professional?
 - Would you recommend our service to a friend?

Great, Very professional

Your Name: Mary Langstrand Driver's Name: May(MO) Date of Delivery: 2/13/07

Thank you for taking the time to complete this survey and for helping us to make Natjonwide Van Lines. Inc the best moving company it can be.