

## Dear Customer.

As part of our ongoing Quality Assumance Program and in an effort to improve our services we would appreciate your feedback on your moving experience.

Please take a few minutes to answer the survey below. Your feedback will help us to provide outstanding swripe to our valued customers.

- How would you rate the moving team who delivered your items?

  Fixellent 5 4 3 2 1 Needs Improvements
- . Were you contacted on the day before delivery to notify you of the arrival time?
- Did they arrive on time?
  - (Yes) No
- 4. How would you rate the drivers appearance?
  - Excellent 5 4 3 2 1 Needs Improvements
- 5. Was the driver helpful, courteous and professional?
  - Would you recommend our service to a friend?
  - Would you recommend our service to a fri

Yes No

Delivery

Your Name: JEHERY William

Order#: 333068

Driver's Name: Aux Dahan

Date of Delivery: 2/6/09

Thank you for taking the time to complete this survey and for helping us to make Naticewide Van Lines. Inc the best moving company it can be.