

ICC MC 411705 * DOT 976593 Office: 1-898-318-8056 * Fax: 1-954-585-397

Dear Customer,

As part of our ongoing Quality Assurance Program and in an effort to improve our services we would appreciate your fredback on your moving experience. Please take a few minates to answer the survey below. Your feedback will help us to provide outstanding service to our valued customers.

- How would you rate the moving team who delivered your items?
 Excellent (5) 4 3 2 1 Needs Improvements
- Were you contacted on the day before delivery to notify you of the arrival time?
- 3. Did they arrive on time?
 - (Yes) No
- 4. How would you rate the drivers appearance?
- Excellent 3 4 3 2 1 Needs Improvements
- Was the driver helpful, courteous and professional?
 Yes. No.
- 6. Would you recommend our service to a friend?
- (Yes) No

Comments: Excellent Service, OH TIME, Good People.

Your Name: K-5DRR D+βατικΟμΣκΑΡ3 Driver's Name:
Order #: 3αθU-7 Date of Delivery: Oth/23/2 m 8

Thank you for taking the time to complete this survey and for helping us to make Nationwide Van Lines. Inc the best moving company it can be.