

ICC MC 411705 * DOT 976593 Office: 1-800-310-0056 * Fax: 1-954-585-397

Dear Customer.

As part of our ongoing Quality Assurance Program and in an effort to improve our services we would appreciate your feedback on your moving experience.

Please take a few minutes to answer the survey below. Your feedback will help us to provide

- outstanding service to our valued customers.

 1. How would you rate the moving team who delivered your items?
- Excellent 3 4 3 2 1 Needs Improvements

 Were you contacted on the day before delivery to notify you of the arrival time?
- 2. Were you connected on the day before delivery to notify you of the arrival to
- 3. Did they arrive on time?
- 4. How would you rate the drivers appearance?
- Excellent 5 4 3 2 1 Needs Improvements
- 5. Was the driver helpful, courteous and professional?
- No
 Would you recommend our service to a friend?
- 6. Would you recommend our service to a men

Comments: CREAT JOB

Your Name: 1/hy/An/O (hps/fb/l/ Driver's Name:

Other 8: 26/8462. Date of Delivery:

Thank you for taking the time to complete this survey and for helping us to make Nationwide Van Lines. Inc the best moving company it can be.